

4-Sight

Spring 2007

Introduction

We are in MAY already after a busy few months since we last spoke Sight & Sound has been carrying out consumer satisfaction surveys results to which have been reviewed and overall feedback from clients was positive! Thanks to all the staff for returning the staff surveys that were distributed, these results are currently being analysed and trends raised will be addressed.

Mission Statement

To deliver a cost effective Security Solution, meeting and understanding our Client's needs. To achieve this we will develop and look after our staff and establish lasting relationships with our clients.

Vision Statement

Our Vision is to be recognised as the South East's leading provider of Security Solutions. We will achieve this by the resource and investment of the latest technologies and constantly training and developing of our people.

Company Information

- The Security Industry Authority (SIA) assessment will be carried out on the 14th, 15th and 16th of May. This will involve visits to various assignments and the interviewing of our Security Officers on site and a number of other assessment areas.
- All Security Officers that will be completing NVQ Level 2 training should have been notified by now, if anyone else would like to participate please contact the head office.

- To all new starters please be aware that after 3 - 4 weeks you will receive a new starter appraisal and after 12 months service you will be appraised for that period. If there is any doubt about this procedure please contact Michelle in the head office.

- Sight & Sound has recently decided to promote and improve the reputation of the security industry by sponsoring Summer Sports Adventure a local children's activity camp.



- Following on from the above sponsorship Sight & Sound recently sponsored one of our clients during their completion of a marathon with a donation to Cancer Relief



- Again this year Sight & Sound will be putting together their "Race for life team" last year Rebecca Sturgeon, Michelle Ford & Vanessa Perkins raised over £400.00 for cancer research with Sight & Sound donating a large proportion of this amount!



Website Update

The NVQ Level 2 in Providing Security Services (Static & Patrol Guarding) information can now be found on the website under "our staff" as a downloadable pdf file.

We still have a number of current job vacancies, please see the website for more information.

www.sightandsoundsecurity.com





Security Viewpoint

200,000 SIA Licences Granted

The Security Industry Authority (SIA) reached a landmark at the end of March by granting the 200,000th licence. This was issued to a front line Door Supervisor. This is a tremendous achievement for the industry, which has made a huge investment in the last three years. 200,000 licences is a significant figure considering that there are just over 141,000 police officers deployed in England and Wales.

Perceptions of the security industry are changing; security staff are more and more relied upon to keep the public and their community safe. When licensing was introduced, one of the main aims was to make SIA licence holders valued for their contributions to public protection; for licensed operatives that is exactly what is starting to happen. The SIA licence is a symbol the public can trust.

Recognition Awards

Our people are the most important asset to our company. This quarter we would like to award the following officers:

1st Prize of £100 goes to **Robert Smith** for his excellent work over the last few months and the flexibility he has and continues to show, thank you Robert keep up with the good work!

2nd prize of meal vouchers up to the value of £50 goes to **Mohan Sunwar** again for his great work over the last quarter thanks Mohan!

3rd prize of 2 cinema tickets goes to **Michael Carter** for his flexibility and quality of work, well done Michael.

If you have any recommendations for the next officer awards please submit them to Sandy at the Ashford office, so make sure you all keep up the hard work and thanks once again to you all!

Announcements

Ashley Brewer from Bellway's Gravesend deserves a big well done for catching two would be criminals climbing into the site, great work Ashley!

Sandra Johnson our administration officer has now finished her probationary period and is a fully fledged member of the team. Sandy does a marvellous job of vetting our officers in record time which ensures a speedy recruitment process— keep up the good work Sandy!

This quarter we have said good bye to Ian Martin we wish him all the best for the future.

Well done to Charlotte Goulbourne who started with the Company in February at Arjo Wiggins in Canterbury the client has praised her outstanding work, keep it up the good work Charlotte.

Thanks again to you all for your continued good efforts!

Regards

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