

## 4-Sight

Spring 2008

### Introduction

With the April showers coming thick and fast and even a bit of SNOW!!?? 2008 is flying by. Lets hope we are in for a good summer this year with the sun actually making an appearance.....

### Mission Statement

To deliver a cost effective Security Solution, meeting and understanding our Clients' needs. To achieve this we will develop and look after our staff and establish lasting relationships with our clients.

### Vision Statement

Our vision is to be recognised as the South East's leading provider of Security Solutions. We will achieve this by the resource and investment of the latest technologies and constantly training and developing of our people.

### Company Information

- Christian Edgington left the company earlier this year. In light of this departure, a number of his key responsibilities have been handed over to Rebecca Sturgeon who has been promoted to Client & Development Manager (see "Meet the Team" section) and Colin Read who has been promoted from Inspector to Senior Inspector.
- Sight and Sound was recently audited for its annual SIA approved contractor accreditation with which continued accreditation was confirmed.

### Meet the team!



**Name:** Rebecca Sturgeon

**Position:** Client & Development Manager

**About me:** Rebecca has worked for Sight & Sound for over 6 years, previously working for the Company as Office Manager back in 1999 then going off to work in London as Assistant Production Manager for a management consultants until getting made redundant four years later. She then returned to Sight & Sound as Business Development Manager.

In March this year Rebecca was promoted to Client & Development Manager . As well as developing new business, Rebecca will continue with the clients, new and old as client liaison, carrying out client audits and being the first point of contact.

### Website Update

You can now download the Sight and Sound application form online.

Feel free to recommend a friend and receive an introduction bonus should they be successful and complete a full probationary period....for more details contact Michelle Ford 01233 501444

[www.sightandsoundsecurity.com](http://www.sightandsoundsecurity.com)





## Security Viewpoint

### SIA Launches New Company Licence Checker

The Security Industry Authority (SIA) has launched a new online licence checker for companies.

The Company Licence Checker (CLC) is linked to the SIA's public Register of Licence Holders. The CLC allows employers to create lists of licence holders who work for their company and to check the status of those licences quickly and easily in real time. Previously, employers were only able to search and check one licence at a time.

The new facility instantly highlights any employees' licences that have been suspended or revoked. The SIA is encouraging security companies to register and obtain a User ID and password and to start using this facility.

## Recognition Awards

Our people are the most important asset to our company. This quarter we would like to award the following officers:

1st Prize of £100.00 goes to **DJ Smith (David John Smith)** for going the extra mile in the completion of his duties on numerous occasions. His professionalism and attention to detail is second to none.

2nd prize of £50.00 goes to **Ram Dura** for his flexibility and willingness to cover sites at a moments notice

3rd prize of £25.00 goes to **Harpreet Sabharwal** again for his willingness to come in and cover additional sites and his flexibility.

If you have any recommendations for the next officer awards please submit them to Sandy at the Ashford office, so make sure you all keep up the hard work and thanks

## Training Skills

### The Role of the Security Officer

As a security officer you have 4 main objectives

- Protection of life
- Protection of property and premises
- Prevention of loss and waste
- Prevention of crime

Property is defined as, buildings, assets, cash.

Protecting from theft, damage, fraud, danger, assault, defacement.

Loss is again theft, pilfering, carelessness, negligence.

Waste, ineffectual use of time, money, materials

## Announcements

This quarter we say good bye to Alan Baldwin who is leaving on 6th May to continue his security career in the prison service, good bye & good luck with the new role Alan. We also said goodbye to Peter Housego this year who retired on 31st January his good work and friendly smile will be greatly missed.

A big well done to Len Crowley who has been praised very highly for his work by one of our clients, *"his performance and work on site have been exemplary, he is constantly ensuring the gates and doors are locked and went around and introduced himself to all the staff on his first night shift."* keep up the good work Len.

It is fantastic to keep getting such good positive feedback from our clients about all our staff. As our biggest assets we are very proud to have such a great team of Security Officers, thank you to you all for your hard work and commitment !

Regards

P R Purchase



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