

4-Sight

Spring 2010

Introduction

Sight & Sound have been very busy this quarter with lots of exciting news and events to share with you. I hope this quarter has started well for all of you also and continues to do so over the coming year....

Mission Statement

To deliver a cost effective security solution, meeting and understanding our Clients' needs. To achieve this we will develop and look after our staff and establish lasting relationships with our clients.

Vision Statement

Our vision is to be recognised as the South East's leading provider of security solutions. We will achieve this by the resource and investment of the latest technologies and constantly training and developing of our people.

Company Information

Sight & Sound long service awards..

Two Security Officers received long service awards this quarter. DJ Smith and Colin Read, having worked for the company since 2003!

Colin Reed and DJ Smith can be seen below receiving their awards from Peter Pitts from the BSI. More long service awards to follow!



Anne Widdecombe Presents ISO 14001 to Managing Director

MP Anne Widdecombe, Former Conservative Shadow Home Secretary presented Mr Paul Purchase Managing Director of Sight & Sound with the Companies ISO 14001 Certificate in February.



ACS Inspection

We are delighted to announce that Sight & Sound has been awarded an extension of it's Approved Contractor Scheme (ACS) status to cover it's operations.



The ACS is the Security Industry Authority (SIA) benchmark of quality for customers. The company achieved a score of 61 which places it into the upper quartile of the ACS Benchmarking and Achievement levels, the highest possible quartile!

Website & General Updates..

This copy of the newsletter and all previous copies are available interactively on our website: www.sightandsoundsecurity.com





Security Viewpoint

ACS Fast Track Approval Route Withdrawn

The SIA withdrew the Fast Track approval route to gaining Approved Contractor Status on 1 April 2010. Industry feedback received during the 2008 review of the ACS scheme was that Fast Track had served its purpose and should be withdrawn. Fast Track application was put in place to allow security contractors with certain existing approvals a Fast Track first time entry route into ACS. After being available for four years in England and Wales, three years in Scotland and one year in Northern Ireland it is to be phased out. This will simplify the ACS application process and help to reduce the risk of non-conformance with the ACS standard. In April 2008, the SIA published its response to the ACS Review and agreed to phase out the Fast Track route but only after it had been made available in Northern Ireland. The SIA ceased accepting applications for Fast Track approval on 1 April 2010 as agreed by the Home Office.

Recognition Awards

Our people are the most important asset to our company. This quarter we would like to award the following officers:

1st Prize of £100.00 this month goes to **HAR-PREET SABHARWAL** for his dedication and commitment to the Company. Well done Harpreet!

2nd prize of £50.00 **RAY WEBB** we have had some great feedback regarding Ray's efficiency and how calmly, sensitively and unobtrusively he deals with situations he has to deal with. Great work Ray!

3rd prize of £25.00 **FRANK BOATENG** for his flexibility and professionalism he has shown.

If you have any recommendations for the next officer awards please submit them to Colin at the Ashford office, so make sure you all keep up the hard work and thanks once again to you all!

Training Skills

Duties

Things to remember:

- When on patrol take the time to notice your surroundings, looking, not just at ground level, look up at buildings, checking roofs, windows etc.
- Take your time to look at the perimeter for any changes from earlier patrols, bushes cut back, undergrowth trodden down, fresh foot prints in the grass, holes in fencing ? These signs could alert you to an intruder on site or a planned future intrusion.
- Make sure you communicate any findings with your fellow officers and supervisors via your log book and incident report forms.
- Jot down anything you notice, vehicle registrations, type, model and make of vehicles, times etc.
- Make sure you listen out for any noises, banging, drilling etc, don't just assume it's a nearby resident or office— if in doubt check it out!

Announcements

Sight & Sound have moved!

You should have all received letters now informing you of our new office address.

We have haven't moved far just into Ashford town centre and into this lovely building to the right of this text.

Just in case you haven't received the office details our new address can be found below....



Regards

P R Purchase



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