

4-Sight

Summer 2010

Introduction

I hope you enjoyed the gorgeous weather we were having over the previous months, hopefully summer is not over just yet and the sun will be shining again soon instead of this miserable rain we have been experiencing!

Mission Statement

To deliver a cost effective security solution, meeting and understanding our Clients' needs. To achieve this we will develop and look after our staff and establish lasting relationships with our clients.

Vision Statement

Our vision is to be recognised as the South East's leading provider of security solutions. We will achieve this by the resource and investment of the latest technologies and constantly training and developing of our people.

Company Information

North House Head Office

Sight and Sound have settled very well into our new office. Our new building is very grand, as a listed building it has some fabulous features and lots of character! The move has given us lots more space including a large training room and an excellent central location.



"Excellence in People Development" Award for Sight & Sound

Sight & Sound Security were finalist in the recent Kent Invicta Chamber Awards.

The Excellence in People Development award is given in recognition for company workforce development.

Sight & Sound were asked to demonstrate why workforce development training is important to them, how training needs and skills requirements are assessed, and the direct benefit gained by both individuals and Sight & Sound.

Photograph of Paul Purchase—Managing Director of Sight and Sound Security and the team receiving their award at the Kent Invicta Chamber Awards evening dinner held at Canterbury Cathedral.



Website & General Updates..

This copy of the newsletter and all previous copies are available interactively on our website: www.sightandsoundsecurity.com





Security Viewpoint

Positive Impact of SIA Licensing

Research carried out by the Security Industry Authority show overall, SIA licensing has had a positive impact on the private security industry. However, a worrying level of violence against security operatives was reported, with further work by the SIA already underway to investigate this. The Impact of Regulation research studied the Door Supervision and Security Guarding sectors. It was commissioned by the SIA to measure the industry's view of the longer term impact SIA licensing and create an up-to-date picture of the state of the industry as a result of licensing and associated training.

Interviews were conducted with 1,148 licensed individuals, both suppliers and operatives. Overall, the findings were positive. As a result of licensing security guarding suppliers noted an improved staff recruitment and retention; increased trust and improved relationships

Recognition Awards

Our people are the most important asset to our company. This quarter we would like to award the following officers:

1st Prize of £100.00 this month goes to **Vernon Oaks** for his flexibility and commitment to his job. Vernon has also received an additional cash reward as thanks from the client. Well done Vernon!

2nd prize of £50.00 **Malcolm Hill** for his flexibility and willingness to cover additional duties and posts. Great stuff Malcolm

3rd prize of £25.00 **Paul Collier-Baker** for his flexibility and assistance to his fellow officers. Thanks for your support Paul.

If you have any recommendations for the next officer awards please submit them to Colin at the Ashford office, so make sure you all keep up the hard work and thanks once again to you all!

Training Skills

Loan Worker Awareness

In your role as a security officer you are very often at times a lone worker. To ensure the Health & Safety of loan workers the following points must be remembered:

- You must be aware of the risks of the site
- You must be aware of patrol routes to be used
- You must communicate with your supervisors regularly
- Regular check calls must be carried out
- You must be aware of emergency instructions

Please remember at all times our "Do not put yourself at risk policy" If you feel unsure or at risk all you must not approach a building / area until the police arrive.

Announcements

With lots of licences requiring renewing please make sure you are using the correct licence application form

It is important for licence applicants to get their licence as quickly as possible. With this in mind, the SIA aim to process correctly completed applications within six weeks from the date received.

Make sure you use the correct application form— Licence applications must only be submitted on the new LAF04 form with the **RED** identifier. Any stocks of the old LAF02 with the **GREEN** identifier should be discarded immediately.

If you need any help in completing your application Michelle Ford in the Head Office will be happy to help you complete it.

Regards

P R Purchase



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