

# 4-Sight

Winter 2009

## Introduction

A belated Happy New Year to you all and what a start to the new year it has been with more snow than we have seen for a very long time. I hope you all had an enjoyable Christmas break and 2010 has started well.

## Mission Statement

To deliver a cost effective security solution, meeting and understanding our Clients' needs. To achieve this we will develop and look after our staff and establish lasting relationships with our clients.

## Vision Statement

Our vision is to be recognised as the South East's leading provider of security solutions. We will achieve this by the resource and investment of the latest technologies and constantly training and developing of our people.

## Company Information

### Sight & Sound Long Service Awards -

We are introducing long service awards and all employees will be eligible for the awards on completing 5, 10, 15 and 20 years service with Sight & Sound. Long service awards are designed to recognise an employee's loyalty and service to the Company. The first set of awards will commence shortly with awards for 10, 15 and 20 years service with awards for 5 years service being awarded in April 2010.

### Operation Raptor -

Operation Raptor was launched at the end of last year, the largest ever crackdown to tackle rogue security companies.

More than 200 construction sites were visited by multi-agency teams targeting security companies linked to organised crime. During these checks, 23 security operatives were found working without a valid SIA Licence.

### SNOW, SNOW & MORE SNOW...

The South East of England has had the worse snow it has seen for 18 years causing all London Buses to be pulled from services and the closure of Heathrow and Gatwick's runways.

A massive thank you to all our staff who went out of their way to help their fellow officers and going the extra mile for the company in what can only be described as treacherous conditions.

The heavy snow didn't stop Security Officer Ray Webb. His car is pictured below deep in heavy snow and he still managed to get to work! Well done Ray.....



## Website & General Updates..

This copy of the newsletter and all previous copies are available interactively on our website: [www.sightandsoundsecurity.com](http://www.sightandsoundsecurity.com)

Should you have any suggestions as to anything you would like mentioned in the newsletter or on the website please contact Rebecca Sturgeon 01233 501444





## Security Viewpoint

### Licensing of private security

The SIA plans to license private investigation activities and wishes to gather information about the sector. For example, the type of activities individuals/companies engage in, their awareness of the SIA and their thoughts on regulation.

The SIA has set up an online questionnaire for those working in the private investigations industry to share their views:

<http://www.snapsurveys.com/sol1/swh/surveylogin.asp?k=126330964562>

The SIA will use this feedback as a starting point to obtain information about the sector before licensing is introduced in order to identify changes to the industry as a result of regulation.

The deadline for submissions is 19 March 2010.

## Recognition Awards

Our people are the most important asset to our company. This quarter we would like to award the following officers:

1st Prize of £100.00 this month goes to **Paul Hedges** for going beyond the call of duty during the recent snow. Paul covered his fellow officers on a number of occasions during the heavy snow and staying on whilst his colleagues endeavoured to get to work!

2nd prize of £50.00 **Peter Kanji** again for going the extra mile during the snowy period. Thanks for your dedication Peter.

3rd prize of £25.00 **Maria White** for doing her up most to get through the snow to our mobile sites in the most hazardous of snowy and icy conditions.

If you have any recommendations for the next officer awards please submit them to Colin at the Ashford office, so make sure you all keep up the hard work and thanks once again to you all!

## Training Skills

### Patrols

Ensure the following when on patrol:

- Lights - turn off lights. If you can not get to an area where there is a light on - document and report it!
- Windows - ensure all windows are closed and secured on all levels! On external patrols look up at windows above, not just on ground level. Again if you can not access area - document and report it!
- Be thorough - make all your patrols thorough and full. If a thorough patrol is done from the start of the shift anything found during subsequent patrols clearly happened during the period you were on shift - document and report!
- Be observant - don't just go through the motions on patrol you are there for reason, be observant and alert at all times for the safety of our customers premises and property and yourself. Looking for attempts at entry on fence lines, doors, windows.
- Listen - you have vital senses that can aid you in your duties, as well as your vision your ears are a key tool, use them and listen at all times when on patrol.

## Announcements

A number of clients and officers would like me to pass on their thanks during the snowy and icy period. The reporting of the dedication and commitment their teams of officers and colleagues showed during the recent snow fall has been inspiring. Clients & officers offered lifts, places to stay and cover for each other. There can only be 3 winners per newsletter but there were many contenders this month and I was very proud of the team work and dedication the majority of our officers showed. The recommendations and praise is noted and remembered for future awards.

Thank you all for your loyalty and perseverance during the treacherous conditions.



Regards

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