



MANNED GUARDING
RESPONSE SOLUTIONS
ELECTRONIC SECURITY
SECURITY DOGS
ROBOWATCH

Retail Security – Solutions for Trading

Whatever the nature of your retail business, Sight & Sound Security can provide a perfect security solution for you. This may involve the use of retail security officers, plain-clothes store detectives, CCTV, alarm response and key holding. As well as providing retail security we can also assist with inventory control and stock monitoring.

We are able to cater for the needs of most types of retail operation in any location, from major national DIY/supermarket chains to high street retailers, based in public malls, town centres or out of town shopping centres.



SIGHT & SOUND
SECURITY SOLUTIONS

THE EYES & EARS OF YOUR BUSINESS SECURITY



Retail Security – Solutions for Trading

Sight & Sound have vast experience in all aspects of retail security. All our retail security staff are individually selected and trained to fulfil specific roles in specific types of retail outlets. These roles range from managing everyday incidents to dealing with more sensitive issues, such as guidance of lost children and cases of theft or violent behaviour.

The training we provide is bespoke, and includes both SITO and client specific curricula, with many courses leading to NVQ security qualifications. In addition we provide bespoke assignment handbooks, containing detailed instructions and procedures relating to their security solution.

Customer care is a very important part of our staff training. We recognise that our personnel can help to make shopping a pleasurable experience for your customers. You will find our team friendly, courteous and helpful to work with.



Retail Security



SIGHT & SOUND
SECURITY SOLUTIONS

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Manned Guarding - Security and Safety Solutions

Sight & Sound provides professional, highly trained guards, protecting premises and people throughout London and the South East.

Each and every one of our security personnel is individually selected and trained to meet the specific business needs of our clients. We recognise that our staff are responsible not only for the security of your site, but that they also have an important role to play as representatives of your company when meeting and dealing with visitors.

All the members of our team are trained to standards well above the industry norm, initially attending a four-day induction course carried out by our in-house training team, followed by on-site training to ensure they are fully equipped for their role.



SIGHT & SOUND
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Manned Guarding - Security and Safety Solutions

Our personnel have the support of Sight & Sound's 24-hour control centre, which can provide immediate assistance if the need arises. This ensures that we provide a rapid and efficient response to any incident, real or potential, 365 days a year.

Our personnel are our business, and the only way we can provide an excellent level of service is to supply high calibre staff. It is a measure of our success that our rates of pay and benefits are amongst the highest in the industry, whilst our employee turnover is amongst the lowest.

In addition to manned guarding services, we provide quality trained and screened receptionists, customer care officers, car park supervisors, fire officers, post room workers and chauffeurs.



Manned Guarding



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Response Solutions - Mobile Patrols

Mobile patrols are best suited to locations which are recognised to be at risk, but which do not warrant a permanent guarding presence.

Uniformed security officers in liveried vehicles can provide the service which is tailored to meet the specific needs of your business. Each officer is issued with keys for customer premises and carries out an agreed number of inspections on each site at random intervals.

The patrols also perform a variety of additional duties for the benefit of the client. These may include liaising with cleaning companies, maintenance staff or other contractors to allow and supervise site access for essential out of hours workers.



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Response Solutions - Key Holding

Protecting business premises at night time and weekends does not have to be problematic, thanks to Sight & Sound Key Holding services.

We can manage your entire key holding requirements from lock and unlock services to alarm activation. We can relieve you and your employees from having to make unnecessary journeys at unsociable times of the day, not to mention the possible risk of having to deal with an intruder on the premises.



Mobile Patrol

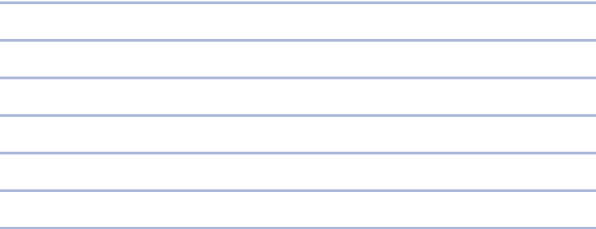


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Electronic Security Systems – Latest Electronic Solutions

Regardless of the nature of your business, we can supply, install and maintain the most advanced and innovative technology available.

CCTV

We specialise in the provision of proactive CCTV systems. Our range of solutions is extensive, covering single camera installation to multi-camera systems for town centres.

Access Control

We can install access control systems that will control and monitor the movement of people/vehicles at several sites, provide access control at one or more buildings, or simply alarm and monitor specific doors on your premises.



THE EYES & EARS OF YOUR BUSINESS SECURITY



Electronic Security Systems – Latest Electronic Solutions

Intruder Detection

Whatever the nature and scale of your operation, we can provide a wide range of systems designed to detect intruders, and to protect the security of your premises through effective evaluation and response.

We can also provide associated physical security items, such as gates and fences if required.



Electronic Security



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Security Dogs – Patrol Solutions

Organisations today may face a huge number of significant security concerns, ranging from terrorist attack and theft, to illegal intrusions and vandalism.

Security dog patrols offer many advantages. A dog's sense of smell is up to one million times better than man's, and its agility, strength and hearing are highly proficient. When all these qualities are harnessed efficiently, and re-inforced by high standards of dog training, competence and management procedures, they provide one of the most effective forms of security within the industry.

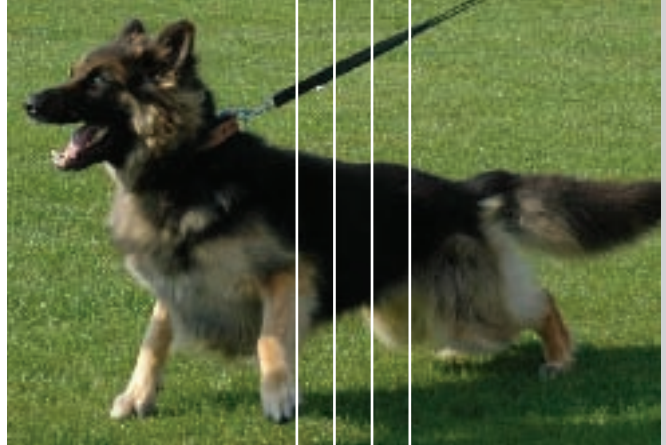


THE EYES & EARS OF YOUR BUSINESS SECURITY

Security Dogs – Patrol Solutions

We can supply dog patrol teams to guard sites and buildings. Our experienced teams have the confidence and expertise to deal with any situation that may arise on patrol, and can search and cover large areas and detect possible intruders.

In addition, Sight & Sound also provide dog teams that specialise in the detection of firearms, explosives and drugs. These teams can include proactive search dogs, which are able to work in all types of environments, and passive search dogs, capable of searching for items hidden on people.



Security Dogs



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RoboWatch – Remote Solutions

Originally developed to prevent theft, vandalism and trespass in the construction industry, RoboWatch replaces the need for on site security personnel.

Based on remote monitored CCTV, this cost-effective system acts as a powerful deterrent to would be criminals, and is also highly successful at detecting and dealing with intruders, who are challenged via an audio link.

We can install RoboWatch cameras to cover all the vulnerable areas of your site. These systems are regularly maintained and tested to ensure they are working correctly.

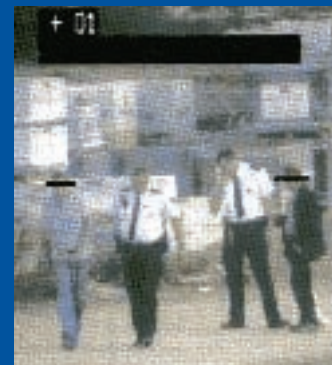
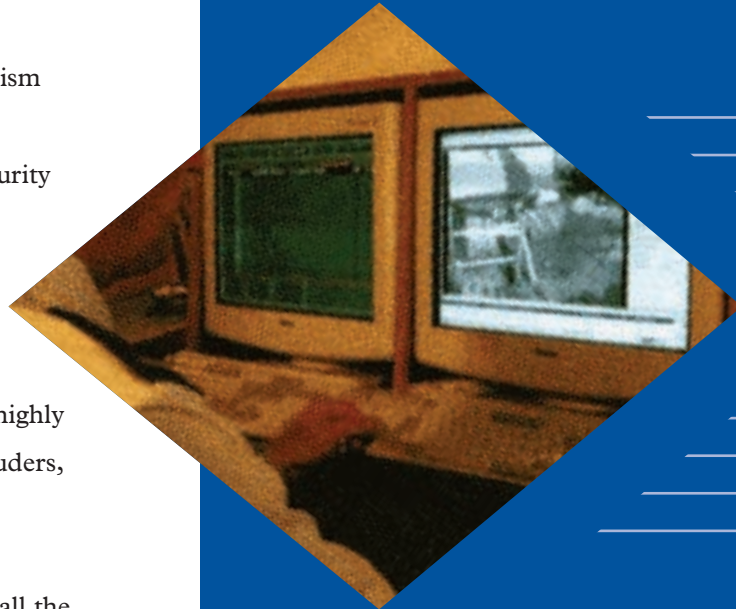
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RoboWatch – Remote Solutions

Each camera is fitted with a highly sensitive detector, which is activated by the slightest movement. The detector then transmits an instant signal to the control room, where one of our trained operators is able to view live pictures of your site.

As soon as an intruder is detected, the controller responds by issuing an audio communication, warning the intruder to leave the site immediately. Simultaneously, local police are alerted. Total on site security is maintained after all workers have left.

Because the RoboWatch system is constantly recording images, incidents can be played back even when you are not actively viewing the site. This means that you can be sure that all incidents, however small, are investigated and reported.



RoboWatch



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